

Warranty/Guarantee Summary

Based on the results of longevity testing by our media manufacturer, Rimage warrants that each CD in Rimage Media Kits will last and will retain its data for a period of 100 years and warrants that each DVD and Blu-ray Disc from Rimage Media Kits will last and will retain its data for a period of 50 years. The media should not be exposed to extreme climate variations, direct sunlight or other damaging conditions. Please see the full text of the following Rimage 100/50 Year Warranty/Guarantee for complete details.

Rimage Media Kit CD-R, DVD-R, and Blu-ray Disc Limited 100/50 Year Warranty/Guarantee

Rimage Corporation ("Rimage") warrants, to the original end user only ("You"), that the data on a Rimage Media Kit CD-R will retain its integrity for a period of 100 years and that the data on a Rimage Media Kit DVD-R and Blu-ray Disc will retain its integrity for a period of 50 years, according to the following terms:

Rimage will, at Rimage's discretion, (1) replace or (2) refund the cost of any Rimage Media Kit CD-R, DVD-R, or Blu-ray Disc found defective within the Warranty period. A defective disc is defined as a disc that can not be read by at least one out of three different CD drives, DVD drives, or Blu-ray drives in the Rimage Test Laboratory. End users will need to certify that the storage conditions below have been met continuously since the receipt of the disc.

This Warranty DOES NOT include the following:

Your loss of data or loss of profit. Media discs that were tampered with, intentionally or negligently damaged, or misused; that were modified in any respect; that have failed due to shipping or accidents, improper handling or environment, including site conditions; water, dirt, or improper storage; failure to maintain or clean the printer according to Rimage's specifications; or similar reasons beyond Rimage's control. Rimage shall be the sole and final judge of whether the component has failed for a reason other than a defect in the Media Kit, and is thus excluded from this Warranty.

What You must do to obtain a replacement or refund:

Call Rimage at 1-952-946-0004 option 1 to obtain an RMA (return materials authorization). Then, return the defective disc(s) to Rimage at 7725 Washington Ave. S., Edina, MN 55439, with a copy of your invoice and your written statement that the following storage conditions have been continuously met since your receipt of the disc:

- The disc was properly recorded without errors
- The disc was stored vertically in an industry standard jewel case
- The temperature in storage did not exceed 90° F or fall below 0° F
- The temperature in storage did not change more than 10° per hour
- The relative humidity in storage did not exceed 60% or fall below 10%
- The relative humidity in storage did not change more than 10% per hour
- The storage area was free of vibration and shock
- The disc was not exposed to direct sunlight or organic solvents
- The disc was not physically damaged during storage or use

You may not assign this Warranty without Rimage's written consent. Rimage is the intended beneficiary of this Warranty; if there is any inconsistency between this Warranty and any other agreement included with or relating to Rimage products, this Warranty shall govern. If any term of this Warranty is illegal or unenforceable, the legality and enforceability of the remaining provisions are not affected or impaired. This Warranty is to be interpreted under the laws of the State of Minnesota, U.S.A., without giving effect to conflict of law rules. The parties hereby expressly exclude the application of the United Nations Convention on Contracts for the International Sale of Goods to this Warranty and its performance.

THE LIMITED WARRANTY SET FORTH ABOVE IS RIMAGE'S ONLY LONGEVITY WARRANTY IN CONNECTION WITH THE RIMAGE MEDIA KIT CD-R , DVD-R, OR BLU-RAY DISC. ALL OTHER WARRANTIES, WHETHER WRITTEN OR ORAL, EXPRESS OR IMPLIED, CONTRACTUAL OR STATUTORY, INCLUDING, BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED AND DISCLAIMED. IN NO EVENT SHALL RIMAGE'S LIABILITY UNDER THIS WARRANTY EXCEED THE OBLIGATION TO REFUND YOUR COST OF OR REPLACE, AT RIMAGE'S DISCRETION, A WARRANTED PRODUCT, AND, WITHOUT LIMITING THE FOREGOING, RIMAGE'S LIABILITY UNDER THIS WARRANTY SHALL NOT EXCEED YOUR ACTUAL INVOICED COST OF THE COVERED PRODUCT.